

Key:

- City is currently/has been implementing, regardless of Water Board requirements.
- Stage Two Actions with high education/enforcement priority (staff suggestion).
- Stage Two Actions that will be implemented (staff will notify customers about them), but do not have high education/enforcement priority.
- Water Board is implementing statewide for “non-functional” turf at commercial, industrial, and institutional properties.

Table 4. Demand Reduction Actions (UWMP Table 8-2)

Shortage Level	Demand Reduction Actions		Additional Explanation or Reference	Penalty, Charge, or Other Enforcement
All	Expand Public Information Campaign	0%–5%	Community outreach includes increased advertising, presentations to community groups, workshops, and enhanced website resources.	No
All	Offer Water Use Surveys	0%–1%	Indoor and outdoor water checkups are available to all customer classes.	No
All	Provide Rebates on Plumbing Fixtures and Devices	0%–1%	Offer or expand rebates on a variety of plumbing fixtures that are high efficiency such as washers, toilets, and urinals.	No
All	Provide Rebates for Landscape Irrigation Efficiency	0%–1%	Offer or expand rebates for drip irrigation conversions, smart irrigation controllers, water-wise plants, and rain sensors to improve efficiency.	No
All	Provide Rebates for Turfgrass Replacement	0%–1%	Offer or expand rebates for community members who wish to replace their turfgrass with a water-wise garden.	No
All	Decrease Line Flushing or Pursue Zero Discharge Flushing Methods	0%–1%	The City uses zero-discharge water recycling trucks for water main and wastewater collection system cleaning.	No
All	Other — Leaky device	0%–1%	Customers are required to repair any leaky or malfunctioning devices within 72 hours of notification of leak.	Yes
All	Landscape — Runoff	0%–1%	Landscape irrigation in excess leading to runoff onto nearby surfaces is prohibited.	Yes
All	Other — Post-rainfall prohibition	0%–1%	Prohibit irrigation with potable water during and within 48 hours after measurable rainfall.	Yes

Shortage Level	Demand Reduction Actions		Additional Explanation or Reference	Penalty, Charge, or Other Enforcement
1	Reduce System Water Loss	0%–1%	The City increases efforts to correct water system losses, including repairing leaks and eliminating illicit connections.	No
2	Increase Water Waste Patrols	0%–1%	Patrols discourage water wasting and correct water wasting practices in the community.	Yes
2	Other — Nozzles	0%–1%	Only hoses with automatic shutoff nozzle fixtures are permitted.	Yes
2	Other — Prohibit vehicle washing	0%–1%	Prohibit washings cars, boats, trailers, aircraft, or other vehicles except with hose shutoff nozzle or at commercial or fleet vehicle washing facilities using water recycling equipment.	Yes
2	Landscape — Limit landscape irrigation to specific times	0%–5%	Prohibit irrigation during the hours when evaporation is highest.	Yes
2	CII — Lodging linen service	0%–1%	Hotels/motels must provide guests with option to reuse towels and linens for more than one day.	Yes
2	CII — Restaurants serve water upon request	0%–1%	No restaurant, hotel, café, cafeteria, or other public place where food is served shall serve drinking water to any customer unless expressly requested.	Yes
2	Other	0%–1%	Require posting of water shortage notice at restaurants, hotels/motels, and commercial showering and car washing facilities.	Yes
2	Pools and Spas — Require covers for pools and spas	0%–1%	Require covers for swimming pools and spas when not in use.	Yes
3	Other — Prohibit use of potable water for washing hard surfaces	0%–1%	Prohibit use of potable water to wash sidewalks, walkways, driveways, parking lots, open ground, or other hard-surfaced areas except where necessary for public health or safety.	Yes
3	Landscape — Limit landscape irrigation to specific days	5%–10%	Limit to assigned watering days, which may depend on seasonal changes, such as summer and winter.	Yes
3	Water Features — Restrict water use for decorative water features	0%–1%	Prohibit use of potable water to fill or maintain decorative fountains and water features unless located indoors or are home to aquatic life.	Yes

Shortage Level	Demand Reduction Actions		Additional Explanation or Reference	Penalty, Charge, or Other Enforcement
3	Other water feature or swimming pool restriction	0%–1%	Restrict draining and refilling of pools by more than one-third of the pool volume.	Yes
3	Other	0%–1%	Limit the use of potable water hydrant meters.	Yes
4	Landscape — Other landscape restriction or prohibition	5%–10%	Restrict irrigation to high-efficiency methods.	Yes
4	Landscape — Other landscape restriction or prohibition	5%–20%	Restrict irrigation to watering by hand only.	Yes
4	Landscape — Other landscape restriction or prohibition	5%–20%	Prohibit/restrict irrigation of turfgrass.	Yes
4	Other	20%–40%	Prohibit all outdoor water use.	Yes
4	Other	20%–70%	Institute water rationing.	Yes
4	Moratorium or Net Zero New Demand	0%–1%	The City may temporarily limit or ban new water service connections within the service area.	No

1. Reduction in the shortage gap is estimated and can vary significantly.